Media Contacts:

Jane Brooks   Nick Thwaites
Digium, Inc.   Contact Q (Braxtel Inc.)
(256) 428-6075   (781) 665-1997
jbrooks@digium.com   NThwaites@ContactQ.com

Digium® and Braxtel Communications Announce Software Partnership

*Braxtel's new open source Contact Q contact center solution
builds on Digium's Asterisk® telephony platform*

HUNTSVILLE, Ala., and MELROSE, Mass.—January 28, 2009—Digium®, Inc., the Asterisk® Company, and Braxtel Communications, a provider of comprehensive customer contact solutions, today announced that Braxtel has become a Digium Software Partner. As a partner, Braxtel will be able to offer its powerful open source Contact Q contact center solution to small- to mid-sized businesses (SMBs) via Digium's extensive base of channel partners.

Braxtel created the Contact Q contact center software by building on experience gained from developing its established offering, the Fluency Communications Suite™. In addition to world-class contact center software, Braxtel delivers installation and support services to its business partners worldwide. The company has over 12 years of experience implementing automated call distributor (ACD), interactive voice response (IVR), call recording and dialer applications and has long worked with traditional PBX vendors such as Avaya, Cisco and Nortel.

Digium is the creator and driving force behind Asterisk, the open source voice communications software deployed by millions of servers worldwide to manage VoIP calls for businesses and individuals. More resellers, telecom professionals and software developers choose Digium's products than those of any other open source telephony company because only Digium delivers the technical superiority, security and flexibility associated with Asterisk. Asterisk powers Digium's family of software and hardware appliances, including AsteriskNOW™, Asterisk Business Edition™ and Switchvox®.

Nick Thwaites, CEO of Braxtel Communications, said: "We are excited about the partnership with Digium because we've been working with traditional PBX vendors for many years, but feel that the Asterisk platform is not just the future, but the present. Braxtel believes that Contact Q will be successful within the Digium channel, not just because of the quality of the code, but also because our 12 years of experience helps us understand what the channel really requires from a contact center supplier, including pre-sales assistance, installation support and true 24-hour maintenance with proven service-level agreements."

"Great new open source applications that work with Asterisk benefit everyone in the Asterisk ecosystem," said Jim Webster, director of technology partnerships for Digium. "We're especially pleased when experienced market leaders such as Braxtel that supply professional-grade products like Contact Q embrace the open source model and deliver innovative and cost-effective solutions."

About Braxtel
Founded in 1997, Braxtel Communications provides comprehensive customer contact solutions that enable organizations to more easily, effectively and economically manage their customer interactions across multiple channels, including phone, email, fax and Web. Braxtel's flagship product, Fluency Communications Suite™, is a full-featured, all-in-one system that seamlessly connects business applications with the communications infrastructure to help companies achieve enhanced customer sales and service transactions. Fluency eliminates the need to invest in disparate technologies, leverages existing technology investments, and offers full interoperability with pre-existing systems and processes.

About Digium
Digium®, Inc., the Asterisk® Company, created, owns and is the innovative force behind Asterisk, the most widely used open source telephony software. Since its founding in 1999, Digium has become the open source alternative to proprietary communication providers, with offerings that cost as much as 80 percent less. Digium makes Asterisk software available to the open source community and delivers Asterisk Business Edition and Switchvox IP PBX software to power a broad family of products for small, medium and large businesses. The company's product line includes a wide range of hardware to enable resellers and customers to implement turnkey solutions or to design their own voice over IP (VoIP) systems. More information is available at www.digium.com.

# # #