



- One-time User Activation
- Software Updates and Upgrades
- Unlimited E-mail-based Technical Support



- Software Updates and Upgrades
 - Unlimited E-mail-based Support
 - Unlimited Business Hours* Phone Support
- *Business Hours are Mon-Fri, 8am to 8pm EST



- Software Updates and Upgrades
- Unlimited E-mail-based Support
- Unlimited Business Hours* Phone Support
- 5 Incidents of Emergency after hours Phone Support (addtl. Incidents \$200/each)

*Business Hours are Mon-Fri, 8am to 8pm EST

